

Terms and Conditions of Service

1. APPLICATION OF TERMS AND CONDITIONS OF SERVICE

- 1.1 These Terms and Conditions of Service (“Terms and Conditions”) apply to specialized switching services furnished by COMPUTER TECHNIQUES, LLC, hereinafter referred to as the “Company”, with its principal address 1100 North Sportsman Drive, Taylorville, Illinois 62568, for the provision of Interstate Telecommunications Service for communications initiated from locations between and among domestic points in the United States and territories, and for the provision of International Telecommunications Service to international points specified herein. Service is furnished subject to the availability of facilities and subject to transmission, atmospheric and like conditions by wire, cable, radio and/or a combination thereof. By accepting Company’s Service, you (the “Customer”) agree to the terms and conditions set forth herein.
- 1.2 From time to time, the Company shall offer special promotional offerings allowing special discounts or modifications of its regular service offerings to its Customers. Such offerings may be limited to certain dates, times, and locations.
- 1.3 Company may modify these Terms and Conditions upon advance written notice to Customer. Any changes to Terms and Conditions become effective on the Effective Date set forth in the written notice. By continuing to accept Company’s Service after the Effective Date, Customer agrees to the Terms and Conditions as modified.
- 1.4 When services and facilities are provided in part by the Company and in part by other companies, these Terms and Conditions apply to that portion of the service or facilities that it supplies.
- 1.5 Service/trademarks of the Company are indicated by “™”, registered service/trademark are indicated by “®”, and copyrights are indicated by “©”. In addition, the Company logo is a registered servicemark of the Company.

2. **DEFINITIONS**

The following definitions apply for certain terms used generally throughout this tariff:

Access Code: A sequence of numbers that, when dialed, connect the caller to the provider of operator services associated with that sequence.

Access Line: A communication channel which is used for access to a Company service point.

Access Line Group: An access line or a number of access lines from a single Customer or authorized user location which have the same termination characteristics and which are arranged in a hunting sequence.

Additional Minute: The rate element used to bill for the chargeable time when a call continues beyond the initial minute.

Aggregator: Any person or entity, that is not an operator service provider and that in the ordinary course of its operations makes telephones available to the public or transient users of its premises, or university for telephone calls between points within this state that are specified by the user using an operator service provider.

Authorized User: A person, firm, corporation, or other legal entity which is authorized by the Customer to be connected to the service of the Customer. An Authorized user(s) must be named in the application for service.

Autodialer: A device which allows the Customer to dial pre-programmed telephone numbers, by pushing one or two buttons. Dialers can be bought as a separate device and added to a phone.

Automatic Numbering Identification (ANI): A type of signaling provided by a local exchange telephone Company which automatically identifies the local exchange line from which a call originates.

Billed Party: The person or entity responsible for payment of the Company's service as follows:

Billing Period: The interval between Customer invoice to Customer invoice which shall consist of approximately 30 days.

Business Service: The phrase "Business Service" means telecommunications service provided to the Customer for use primarily or substantially for a business, professional, institutional or other occupational purpose.

2. **DEFINITIONS** (Cont'd)

Cancellation of Order: A Customer initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion.

Channel: The path for electrical transmission between two or more points.

Commission: The Illinois Commerce Commission.

Company: COMPUTER TECHNIQUES, LLC

Connecting Carrier: A telecommunications Company, which may be either an interexchange or a local exchange carrier, that supplies the Company with facilities to originate or terminate the Company's long distance services.

Consumer: The term consumer means a person initiating any telephone call using operator services.

Customer: The Customer is the person, firm, corporation or other legal entity which: orders, cancels or amends service; is responsible for the payment of charges; and is responsible for compliance with all the Company tariff regulations.

Customer-Provided Facilities: All facilities, including those obtained from other communications common carriers, provided by the Customer and/or authorized user, other than those provided by the Company.

Dedicated Access Service: The generic term for a service in which the Customer's traffic passes over an access line connecting the Customer's premise to a Company switch, which is used solely for that Customer's traffic.

Designated Service Date: Denotes the Customer specified installation date requested at the time the order for service is initiated. If the Company finds it cannot provide service by that date, the designated service date becomes that date specified by the Company on which the installation of service can be performed.

Designated Service Point: The Customer designated point of termination of a local distribution channel. The designated service point may be a Customer or authorized user premise or a local exchange Company central office or Centrex station.

Disconnection: The disconnection of a circuit, dedicated access line or port connection being used for existing service.

End User: An individual or entity designated by the consumer to be responsible for the payment of calls placed using the Company's Services.

2. **DEFINITIONS** (Cont'd)

Local Access Line or Local Distribution Channel: The facility consisting of the necessary equipment and local telephone Company lines which are required to interconnect the Customer's or authorized user's premises to a Company Service Point within the same local exchange area or extended service area.

Local Access Transport Area (LATA): A geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Calling Area: Denotes a geographic area in which a Local Exchange Company end user may complete a call without incurring long distance charges.

Local Exchange Area: The term "Local Exchange Area" denotes a unit established by the company for the administration of communications services in a specified area which usually embraces a city, town, or village and its environs. Specific definitions of the Company local exchange areas are available upon request.

Local Exchange Carrier (LEC): A Company which provides telecommunications service within a local exchange LATA.

Measured Charge: A charge assessed on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted, Direct Dial Call, Calling Card or Third Party Call.

Message: Represents an interexchange toll call for which appropriate charges shall be assessed.

Measured Service: The provision of intrastate long distance measured time communications telephone service to Customers who access the Company's service at its switching and call processing equipment by means of access facilities obtained from a local exchange carrier. The Company is responsible for arranging for the access line.

Mileage Rate Band: Mileage interval used to establish rates for the Company services.

Minimum Average Time Requirements (MATR): A generic term indicating a specified period of time, used in the determination of usage charges, which represents the minimum average duration of calls completed during a billing period.

Modem: A device which modulates and/or demodulates signals for proper transmission via dedicated or switched facilities.

Multiple Channel Service: Is a service offering whereby a Customer may order more than one leased channel where the line haul mileage of the channels falls within the same mileage rate band.

2. **DEFINITIONS** (Cont'd)

Point of Presence: Locations where the Company maintains through its own facilities or through arrangements with other carriers an operations center for purposes of providing long distance service.

Premises: All buildings occupied by the Customer and/or his authorized user on a contiguous property (except railroad right of way, etc.) not intersected by a public road.

Presubscribed Provider of Operator Services: The Provider of Operator Services to which the Consumer is connected when the Consumer places a call using a Provider of Operator Services without dialing an access code.

Responsible Organization (Resp. Org.): The carrier entity that has responsibility for the management of 8xx numbers in the Service Management System (SMS) including maintaining Customer records in the SMS system. Also, the entity which accesses the SMS to: a) search for and reserve 8xx numbers; b) create and maintain 800 number Customer records, including call processing records; and c) provide a single point of contact for trouble reporting. The SMS recognizes one Resp. Org. for each 8xx number.

Service: Service means any or all service(s) provided pursuant to this tariff.

Service Points: Those cities from which the Company makes its services available to its customers.

Special Access Line (SAL): A dedicated Analog DAL or Digital T-1 Access Line(s) directly connecting Customer's telephone equipment to the Long Distance Provider without using the Local Exchange Carrier's switching equipment.

Special Promotional Offering: Special discounts or modifications of the company's regular service offerings which may, from time to time, be offered to its Customers for a particular service. Such offerings may be limited to certain dates, times, and locations.

Special Services: Denotes service provided and performed by the Company involving special engineering, design, programming, development or production activities to provide services requested by a Customer to meet special needs not otherwise provided under this tariff.

Station: Any location from which a message can be originated or received.

Station-to-Station Call: A call placed to a telephone number, with the understanding that the caller will speak to any person who answers the called number.

2. **DEFINITIONS** (Cont'd)

Subscriber: A person or other entity that selects a telecommunications Company to be the Presubscribed Provider of Operator Services for one or more locations within that person or entity's control.

Telecommunications: The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or any other form of intelligence over dedicated or switched facilities.

Third Party Call: A call for which charges are billed, not to the originating telephone number, but to a third party telephone number which is neither the originating nor the terminating telephone number.

3. **GENERAL RULES AND REGULATIONS**

3.1 **UNDERTAKING OF THE COMPANY**

3.1.1 **General**

3.1.1.1 The services furnished herein are for the transmission and reception of voice, data and other types of communications. Services provided pursuant to this tariff may be utilized only for the transmission of communications by Customers consistent with the terms of this tariff, and the rules and regulations of the State of Illinois.

3.1.1.2 Subject to unavoidable network interruptions, the Company shall endeavor to provide services and facilities 24 hours a day, 7 days a week.

3.1.1.3 The Company's billing practices and service classifications are based on its operational systems and configurations, which may be updated from time to time.

3.1.2 **Availability**

3.1.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment of the Company and/or the Local Exchange Carrier serving the customer. The Company reserves the right to provide services to and from locations where the necessary facilities and/or equipment are available.

3.1.2.2 The Company reserves the right to suspend service or delay service installation until sufficient network facilities are available to meet the anticipated traffic demand, or terminate a service request with a full refund of any charges billed to the Customer if satisfactory arrangements cannot be concluded within what the Company determines to be a reasonable amount of time.

3.2 **USE OF SERVICE**

3.2.1 Services furnished by the Company may not be used for any unlawful purpose.

3.2.2 No restrictions apply on sharing or resale of services. The Customer remains liable for all obligations under this tariff notwithstanding such sharing or resale and regardless of the Company's knowledge of same.

3.2.3 Use of the services herein in a manner that could interfere with the services provided to other Customers, harm the facilities of the Company or others is prohibited.

3. **GENERAL RULES AND REGULATIONS** (Cont'd)

3.2 **USE OF SERVICE** (Cont'd)

3.2.4 In the event that the Company determines, based upon its sole judgment, that there is fraudulent use of either the services furnished by the Company or the Company's network, the Company will without liability to the Customer discontinue service and/or seek legal recourse to recover from the Customer all costs involved in enforcement of this provision.

3.2.4.1 Service may be discontinued by the Company, without notice to the Customer, by blocking traffic to or from certain cities, or NXX exchanges, or by blocking calls using certain Customer codes, such as calling card codes, which the Company deems, in its sole judgment, is necessary to take such action to prevent unlawful use of its services. The Company will restore service as soon as it can be provided without undue risk.

3.2.4.2 Without incurring any liability, the Company may discontinue the furnishing of service(s) to a Customer immediately and without notice if the Company deems, in its sole judgment, that such action is necessary to prevent or protect against fraud or to otherwise protect its personnel, agents, facilities or services.

3.2.5 The Company may, but is not required to, advise the Customer of abnormal calling patterns or other possible unauthorized use of facilities or calling cards assigned to the Customer. Additionally, the Company may, but is not required to, block calls which the Company believes to be unauthorized or fraudulent.

3.2.6 If a Customer utilizes a dedicated access line between the Customer's premises and the Company's service office for the origination or termination of calls, the Customer is responsible for payment of all charges for usage over that access line, including any usage which may be fraudulent or unauthorized.

3.2.7 The use and restoration of service shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules.

3. **GENERAL RULES AND REGULATIONS** (Cont'd)

3.3 **OBLIGATIONS OF THE COMPANY**

3.3.1 **Liability**

Except as provided in this Section, the Company's sole liability for any claim, loss, expense or damages of any kind, whether direct, indirect, special or consequential, arising from, or in any way attributable to, acts or omissions of the Company relating to the installation, provision, termination, maintenance, repair, restoration, or billing of any service, feature or option available under this tariff shall not exceed an amount equal to the monthly recurring charge to the Customer for one (1) month, if any, or as otherwise set forth in the outage credit provisions of this tariff provided, however, that:

3.3.1.1 The Company's liability for its willful misconduct is not limited by this tariff.

3.3.1.2 The Company is not liable for any failure of facilities or performance of services due to causes beyond its control, including, not limited to, civil disorder, fire, flood, storm or other natural or man-made disasters or elements, labor problems or regulations issued by or action taken by any government agency having jurisdiction over the Company or its services or equipment.

3.3.1.3 The Company shall have no liability to any person or entity other than its Customer.

3.3.1.4 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against the following:

.1 Any claim, loss, expense or damage (including, but not limited to, reasonable attorney's fees and expenses) for engaging in a criminal enterprise defamation, libel, slander, invasion of privacy, infringement of copyright or patent, arising from, or in connection with, the material, data, information, or other content transmitted over the services or facilities furnished by the Company.

.2 Any claim, loss, expense or damage (including, but not limited to reasonable attorney's fees and expenses) for any act or omission of the Customer or its agents and contractors, or due to the failure of Customer-provided equipment, facilities, systems or services.

3. **GENERAL RULES AND REGULATIONS** (Cont'd)

3.3 **OBLIGATIONS OF THE COMPANY** (Cont'd)

3.3.1 **Liability** (Cont'd)

.3 Any claim, loss, expense or damage (including, but not limited to, reasonable attorney's fees and expenses) for personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not caused by negligence of the Company; and/or

.4 Any use by the Customer of the Company's products or services which use has been restricted or limited by action of a government agency having jurisdiction over the Customer, the Company or its products or services.

3.3.1.5 All or a portion of the service provided pursuant to this tariff may be provided over facilities of third parties, and the Company shall not be liable to the Customer or any other person, firm or entity in any respect whatsoever arising out of errors or defects caused by such third parties.

3.3.1.6 Where any claim arises out of the Company's acting as a Resp. Org. or where the Company's Services are not made available on the date committed to the Customer, or cannot otherwise be made available after the Company's acceptance of the Customer's order, or is provided with a number(s) other than the one(s) committed by the Company to the Customer, or the number(s) is not included in the Directory Assistance or is included in an incorrect form, or Vertical Features are not obtained or are obtained in error, and any such failure(s) is due solely to the negligence of the Company, in such case the Company's liability, if any, is limited to the lesser of (a) the actual monetary damages incurred and proved by the Customer as the direct result of such failure(s), or (b) the sum of \$100.00.

3.3.1.7 The Company shall not be liable for the use, misuse or abuse of a Customer's service by third parties, including, without limitation, the Customer's employees or members of the public who dial the Customer's telephone number in error. Compensation for any injury the Customer may suffer due to the fault of others must be sought from such other parties.

3. **GENERAL RULES AND REGULATIONS** (Cont'd)

3.3 **OBLIGATIONS OF THE COMPANY** (Cont'd)

3.3.1 **Liability** (Cont'd)

3.3.1.8 Notwithstanding Section 3.3.1.5, in the event that the Company causes the misrouting of calls, the Company's sole liability shall be to provide a credit equal to the charges for the affected calls.

3.3.1.9 The Company reserves the right to immediately suspend or cancel without advance written notice and without any liability whatsoever, the provision of any service(s) to any Customer if the Company determines in its sole discretion that the Customer is using the service(s) to make or permit any telephone facility under such Customer's control to be used for any purpose or activity, including, but not limited to, any obscene, indecent or harassing purpose or activity, prohibited by Section 223 of the Communications Act of 1934, as amended, and 8xx calls placed with the intent of gaining access to a Customer's outbound calling services without authorization from the Customer.

3.3.1.10 The Company is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telephone facilities. This unauthorized use of the Customer's facilities includes, but is not limited to, the placement of calls from the Customer-provided equipment which are transmitted or carried on the Company network or the network over which its traffic is carried. The Company's Customer Service agents may work with Customers to recommend possible solutions to reduce unauthorized use of their facilities. However, the Company does not warrant or guarantee that its recommendations will prevent all unauthorized use, and the Customer is responsible for controlling access to, and use of, its own telephone facilities.

3.4.1 The Customer shall be responsible for damages to the Company's facilities or that of its network providers caused by the act or omission of the Customer, its authorized users, officers, directors, employees, agents, contractors, licensees or invitees or any person or entity who gains access to the service at the customer through the negligence of the customer.

3. **GENERAL RULES AND REGULATIONS** (Cont'd)

3.4 **OBLIGATIONS OF THE CUSTOMER**

3.4.2 The Customer will guarantee the performance by his authorized user(s) of all provisions of this tariff and contractual obligations between the Customer and the Company. The Customer will be liable for the acts or omissions of its authorized user(s) relative to the compliance with the provision of this tariff.

3.4.3 The Customer may not assign or transfer to a third party, whether by operation of law or otherwise, the right to use the services provided under this tariff, provided however, that where there is no interruption of use or relocation of the services, such assignment or transfer may be made to the following:

(a) Another Customer of the Company, provided that the assignee or transferee assumes all accrued and unpaid obligations of the transferring Customer including, but not limited to, all indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services if any; or

(b) A court-appointed receiver, trustee or other person acting pursuant to the laws of bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided that the assignee or transferee assumes all accrued and unpaid obligations of the transferring Customer including, but not limited to, all indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

If the Customer wishes to assign or transfer the right to use services provided under this tariff, written consent of the Company is required prior to such assignment or transfer which consent may be granted or withheld in the sole discretion of the Company. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly and severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

3. **GENERAL RULES AND REGULATIONS** (Cont'd)

3.4 **OBLIGATIONS OF THE CUSTOMER** (Cont'd)

3.4.4 The Customer of the Company's 1+, 0+ (sent paid) and/or inbound service is responsible for payment for all calls placed:

- (a) via the Customer's local telephone service number(s);
- (b) via dedicated access lines to the Company facilities and/or network;
- (c) via the Customer's 8xx Service number(s) either intentionally or mistakenly placed;
- (d) originated at the Customer's number(s);
- (e) accepted at the Customer's number(s) (e.g. collect calls); and
- (f) billed to the Customers number via third number billing.

This responsibility is not changed by virtue of any use, misuse, or abuse of the Customer's service, Customer provided systems, equipment, facilities, services interconnected to the Customer's local telephone service, 0+ (sent paid), dedicated lines or inbound service; which use, misuse or abuse may be occasioned by third parties, including, without limitation, the Customer's employees and members of the public.

3.4.5 The Customer must obtain an adequate number of access lines for service to handle its expected demand in order to prevent interference or impairment of the service or any other service provided by the Company. The Company will have the right to determine such adequacy giving due consideration to (1) the total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period.

The Company, without incurring any liability, may disconnect or refuse to furnish Service to any Customer that fails to obtain an adequate number of lines. In the case of disconnections, the Customer will be notified in writing in advance of the termination of service.

3. **GENERAL RULES AND REGULATIONS** (Cont'd)

3.4 **OBLIGATIONS OF THE CUSTOMER** (Cont'd)

3.4.6 Any mistakes, accidents, omissions, interruptions, delays, errors or defects in transmission or service which are caused or contributed to, directly or indirectly, by an act or omission of the Customer, by others, through the use of Customer-provided facilities or equipment, or through the use of facilities or equipment furnished by any other person using the Customer's facilities shall not result in the imposition of any liability upon the Company. The Customer shall pay to the Company any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof, including the costs of any local exchange Company labor and materials. The Company shall be indemnified, defended and held harmless by the Customer against any and all claims, demands, causes of action and liability relating to services provide pursuant to this agreement, including payment to the Company associated with reasonable attorney's fees.

3.5 **PAYMENT REGULATIONS**

3.5.1 Service shall be provided and billed for on a monthly basis. Payment is to be made to the address designated on the invoice or such other location as the Company may direct in writing from time to time. In addition to the charges for the Company's services, the Customer shall pay any applicable federal, state or local use, excise, sales or privileges taxes resulting from the services furnished by the Company. Such taxes shall not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

3.5.2 For purposes of billing, local and long distance call classification is determined based on rate center distinctions as configured by the Company. The Company may designate certain calling areas or exceptions where long distance charges do not apply.

3.5.3 The Customer is responsible for payment of all charges for service(s) furnished by the Company. This includes payment for calls or services (a) originated at the Customer's number(s) whether authorized or not; (b) accepted at the Customer's number(s) (e.g. 8xx Service and collect calls); (c) billed to the Customer's number via third number billing, a calling card, or other special billing number; and/or (d) incurred at the specific request of the Customer.

3. **GENERAL RULES AND REGULATIONS** (Cont'd)

3.5 **PAYMENT REGULATIONS** (Cont'd)

3.5.4 A Customer is responsible for payment for all calls placed to or via the Customer's telephone number(s). This responsibility is not changed by virtue of any use, misuse, or abuse of the customer's service or Customer provided systems, equipment, facilities or services interconnected to the Customer's 8xx Service, which use, misuse or abuse may be occasioned by third parties, including, without limitation, the Customer's employees and members of the public who dial the customer's 8xx number by mistake.

3.5.5 If notice of a dispute with respect to charge is not received, in writing, within 30 days after an invoice is rendered, such invoice shall be deemed to be correct and binding upon the Customer. In instances of a dispute, the Customer is required to pay the undisputed portion of the bill in its entirety. Accounts not paid within 30 days from the due date stated on the bill will be considered delinquent. Delinquent payments may result in the imposition of a late fee which shall be imposed at the rate of 1.5% of the unpaid balance per month or the maximum allowable rate under applicable state law.

3.5.6 If a Customer accumulates more than \$1,000 of undisputed delinquent charges, the Company's Resp Org reserves the right not to honor that Customer's request for a Resp Org change and the Company reserves the right not to honor that Customer's request for a carrier change until such undisputed charges are paid in full.

3.5.7 The Company may require applicants or Customers to provide information pertaining to their financial ability to pay for service.

3.5.7.1 Applicants or Customers whose credit worthiness is not acceptable to the Company, or is not a matter of general knowledge, may be denied service or may be required to make, at any time, a deposit in an amount equaling up to three months, actual or estimated, charges for the services provided. The Company may increase the amount of any deposit previously required if, in the Company's sole discretion, it is reasonably necessary under the circumstances.

3.5.7.2 In the case of a cash deposit, interest will be paid for the period during which the deposit is held by the Company. If the Company, in its sole discretion, determines that the Customer is not capable of satisfying its payment obligations, services may be canceled by the Company upon written notice.

3. **GENERAL RULES AND REGULATIONS** (Cont'd)

3.5 **PAYMENT REGULATIONS** (Cont'd)

3.5.7.3 At the Company's option, such deposit may be refunded or credited to the Customer at, or any time prior to, termination of service. The Customer may elect to apply the deposit to future invoices or receive a payment of the deposit amount. However, if any balance is outstanding on the Customer's account at the time of cancellation, the Company reserves the right to apply the Customer's deposit and accumulated interest against the Customer's unpaid balance.

3.5.8 In the event the Company incurs fees or expenses, including attorney's fees, court costs, costs of investigation and related expenses in collecting, or attempting to collect, any charges owed to the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

3.5.9 In the event that a check or draft tendered by a Customer is returned, a fee will apply. The fee will be assessed when a check or instrument issued by a Customer is returned without payment for any reason whatsoever, unless the return is a bank error, in which case documentary evidence is required to waive the fee.

3.5.10 All stated charges in this tariff are computed by the Company exclusive of any federal, state, or local use, excise, gross receipts, sales, or privilege taxes, duties, fees, or similar liabilities (other than general income or property taxes) whether charged to or against the Company of its Customer. Such taxes, fees, etc. shall be paid by the Customer in addition to the charges stated in this tariff. All such taxes, duties and fees shall each be shown as a separate line item on the Customer's monthly invoice.

3.5.11 In cases involving toll fraud, the Company may backbill for two (2) years from the point when such fraud was detected and/or quantified.

3. **GENERAL RULES AND REGULATIONS** (Cont'd)

3.6 **CREDIT ALLOWANCES**

3.6.1 **Interruption of Service**

3.6.1.1 No credit will be allowed for relinquishing facilities in order to perform routine maintenance.

3.6.1.2 Credit for failure of service or equipment will be allowed only when such failure is caused by or occurs in facilities or equipment provided by the Company. As used in this tariff, all equipment, facilities and/or services for which the Company renders a bill for payment are considered provided by the Company whether or not the equipment, facilities and/or services are owned and operated by the Company unless otherwise provided by the terms or this tariff.

3.6.1.3 No credit will be allowed for failures of service or equipment due to Customer user-provided facilities or any act or omission of the Customer, its authorized user(s), officers, directors, employees, agents, contractors, licensees or invitees or any person or entity who gains access to the service at the customer through the negligence of the customer..

3.6.1.4 Credit allowance time for failure of service or equipment starts when the Customer notifies the Company of the failure or when the Company has actual knowledge of the failure, and ceases when the service has been restored and an attempt has been made to notify the Customer.

3.6.1.5 The Customer shall notify the Company of failures of service or equipment and make reasonable attempts to ascertain whether the failure is caused by Customer-provided equipment.

3.6.1.6 Only those portions of the service or equipment operation materially interfered with will be credited.

3. **GENERAL RULES AND REGULATIONS** (Cont'd)

3.7 **EQUIPMENT**

3.7.1 **Customer Obligations**

3.7.1.1 The Customer shall assume all responsibility for obtaining all necessary permits, authorization or consents for interconnecting Customer-provided equipment or facilities with the Company's services or facilities as well as ensuring that the Customer-provided equipment or facilities are properly interfaced with the Company's services or equipment.

3.7.1.2 Access to and release of Company provided facilities located on the Customer's premises for testing and repair will be required for failures of equipment or service and/or routine maintenance. The Company will notify the Customer in advance of such necessary access or release and will attempt to schedule the access or release at a mutually convenient time. For charges contemplated in the tariff, such testing and repair and/or routine maintenance will be performed during regular business hours. When, at the specific request of the Customer, such routine maintenance, testing and/or repair is performed outside of regular business hours, additional special service charges may apply.

3. **GENERAL RULES AND REGULATIONS** (Cont'd)

3.7 **EQUIPMENT** (Cont'd)

3.7.1 **Customer Obligations** (Cont'd)

3.7.1.3 The Customer shall operate its equipment and facilities in such a manner that its use of the Company's facilities shall not interfere with any other Customer's use of the Company's services or equipment.

3.7.1.4 The Customer shall provide adequate space, electrical power, wiring, HVAC and electrical outlets necessary for the proper operation of the Company's equipment on the Customer's and/or authorized user's premises.

3.7.1.5 The Customer shall be responsible for all loss regardless of cause (other than directly resulting from an act or omission of the Company) to the Company's equipment on the Customer's or its authorized user's premises.

3.7.1.6 The Customer is responsible for ensuring that, except for Customer authorized and qualified personnel, no one attempts to adjust, modify, move or otherwise interfere in any way with the continuous operation of the Company's equipment located at the Customer's or authorized user premises.

3.7.1.7 The Customer shall comply with the minimum protective criteria generally accepted in the telephone industry and other appropriate criteria as may be prescribed by the Company to protect the integrity of service or for safety reasons.

3.7.1.8 The Customer shall be responsible for the installation, operation or maintenance of any Customer-provided equipment. Where such equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services under this tariff and to the maintenance and operation of such services in the proper manner. Subject to this responsibility, the Company shall not be responsible for the following:

- (a) the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission;
- (b) the reception of signals by Customer-provided equipment; or
- (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

3. **GENERAL RULES AND REGULATIONS** (Cont'd)

3.7 **EQUIPMENT** (Cont'd)

3.7.2 **Terminal Equipment**

3.7.2.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems. Such terminal equipment shall be furnished and maintained at the expense of the customer, except as otherwise provided in this tariff. The Customer is responsible for all costs at his premises, including Customer personnel, wiring, electrical power, and the like, incurred in the use of the Company's service.

3.8 **CANCELLATION OF SERVICE**

3.8.1 For any of the following reasons, the Company may discontinue service upon at least 10 days' notice or cancel an application for all services without incurring any liability. Separate accounts for the same Customer are also subject to this provision.

3.8.1.1 In the event that a Customer's bill remains unpaid after more than thirty days following rendition of the bill.

3.8.1.2 In the event of a violation of any regulation governing the service under this tariff, when necessitated by conditions beyond the Company's control, a violation of any law, rule, or regulation of any government authority having jurisdiction over the service.

3.8.1.3 Where the Company is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

3.8.2 The Company, by written notice to the Customer, may, without incurring any liability, cancel or suspend the provision of service or equipment for non-payment of any sum due to the Company from the Customer, whether pursuant to service offered under this tariff or otherwise, or as a result of actions of a government agency which forces discontinuance of the provision of service or equipment, or for violation or threatened violation of any of the terms or conditions of this tariff by the Customer or authorized user, or if the Customer becomes insolvent or bankrupt, or makes a general assignment for the benefit of creditors or as otherwise permitted by this tariff. Cancellation will be effective on the date specified on the notice.

3. **GENERAL RULES AND REGULATIONS** (Cont'd)

3.8 **CANCELLATION OF SERVICE** (Cont'd)

3.8.3 The discontinuance of service by the Company pursuant to this Section does not relieve the Customer of any obligations to pay the Company for charges due and owed for service(s) furnished up to the time of discontinuance.

3.8.4 The remedies set forth herein shall not be exclusive and the Company shall at all times be entitled to all rights available to it under either law or equity.

3.8.5 Except as otherwise provided in this tariff or as specified in writing by the party entitled to receive service, notices may be given orally or in writing to the person(s) whose name(s) and business address(es) appear on the executed service order.

3.8.6 Where the Company cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to the Customer or applied against the balance remaining on the Customer's account.

3.8.7 For the purpose of billing, service will be deemed to be started on the day the service and its associated equipment, if any, is installed. Where billing is based upon Customer usage, Customers will be billed for all usage commencing on the date usage begins.

3.8.8 Subject to the Company's right to cancel or suspend services as otherwise provided in this tariff, the minimum service period is 30 days. Termination by Customer is effective 30 days after receipt by the company of a written notice of cancellation. Termination by the Company is effective 30 days after delivery of written notice or as otherwise set forth in this tariff or other agreement between the Customer and the Company.

3. **GENERAL RULES AND REGULATIONS** (Cont'd)

3.9 **DETERMINATION AND RENDERING OF CHARGES**

3.9.4 All monthly recurring charges are billed one month in advance. Initial and final month's billing, when the service period is less than a month, will be prorated at 1/30th of the month's recurring charge for each day the service was rendered or equipment was provided.

3.9.5 Usage charges are billed monthly for the preceding billing period. For periods less than the monthly billing period, minimum usage charges are prorated at 1/30th of the monthly minimum amount for each day the service was rendered.

3.9.6 The duration of a call is rated in intervals of the billing increments described for each service provided in this tariff. If the final interval of a call is less than the applicable billing increment, it will be rounded up to a full increment for purposes of billing.

4. **SERVICE DESCRIPTIONS**

4.1 **MESSAGE TELECOMMUNICATIONS SERVICE**

4.1.1 MTS - This service arrangement allows a Customer to originate intrastate calls in areas with Equal Access capabilities served by the Company by presubscribing to the Service.

Calls are billed in six (6) second increments after an initial minimum billable period of one minute.

4.2 **Inbound Services**

4.2.1 The Company's inbound service is a service accessed via 8xx NPA's originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a regular line. This service enables the Customer to receive 8xx service calls at their residence or place of business.

4.2.2 The Company reserves the right to require an applicant for the Company 8xx Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.

4.2.3 The Company's 8xx Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effect upon it or any service rendered by the Company. The Company may terminate or refuse to furnish 8xx Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.

4.2.4 The Customer must obtain an adequate number of access lines for the Company 8xx Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish the Company 8xx Service to any Customer that fails to comply with these conditions.

4. **SERVICE DESCRIPTIONS** (Cont'd)

4.3 **OTHER SERVICE ARRANGEMENTS**

Description – The Unlimited Long Distance Plan offers customers unlimited anytime minutes of interstate and/or intrastate direct dialed voice calls for a flat-rated monthly fee. Usage is limited to the continental U.S, Alaska and Hawaii.

The Unlimited Long Distance Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. If the Company determines Customer is in violation of above listed restrictions, the Customer shall forfeit eligibility for rates under this plan, will be retroactively billed for applicable charges and moved to a usage sensitive plan of Customer's choice. The Company reserves the right to waive any of the above restrictions as the Company's discretion. Customers subscribed to an Unlimited Long Distance Plan will not be billed usage-based long distance charges for covered calls.

Usage Charges

Refer to Section 6, Service Charges (6.2).

4.4 **PROMOTIONAL OFFERINGS**

Certain promotional offerings may be provided from time to time via this tariff. These promotional offerings may only apply to certain services, and may be limited to certain dates, times, and locations.

5. Rates for International Message Telecommunications Service

5.1 Types of Offerings

International Message Telecommunications Service is available as additional service at the rates listed in Section 7.1, through subscription to any of the Company's Interstate Telecommunications service offerings available from the Company: MTS Service. Each of these offerings utilize the same rate schedules but have different rates and billing increments for each of the rate schedules.

(a) Determination of Duration

- (i) Chargeable time begins when the connection is established between the calling station and the desired telephone, attendant board, or private branch exchange console.
- (ii) Chargeable time ends when the connection is terminated.
- (iii) Chargeable time does not include the time lost because of faults or defects in the service.

(b) Determination of Time of Day

- (i) The rate charged is not dependent on the time of day. The rates listed in Section 7.1 are the rates to be charged 24 hours per day.

(c) Calculation of Billable Time for IMTS Service

- (i) The initial whole minute or fraction thereof is subject to the initial minute rate.
- (ii) The subsequent seconds are rounded in whole minute increments, with the remaining seconds, if any, rounded up to the next whole minute and billed at the additional minute rate.

5. International Message Telecommunications Service (cont'd)

5.2 Inmarsat Service - There are four types of Inmarsat, calls: Inmarsat Type A, B, M and Aeronautical Services. The four types of calls are to the Atlantic, Indian, and Pacific Ocean Inmarsat locations which are described below. Volume discounts are not applicable for calls to Inmarsat locations. These rates apply to all hours and days. All Inmarsat Service is calculated on a 60-second minimum duration basis, with additional 60-second increments. All calling card surcharges and directory assistance charges apply.

(a) Inmarsat Standard A Service: For analog-based calls made to mobile terminals using the dialing pattern of: International Access Code (011) + Ocean Region Code (three-digits) + Standard A terminal number (seven-digits, beginning with, and including the digit "1", "8", or "9").

(b) Inmarsat Standard B Service: For digital-based calls made to mobile terminals using the dialing pattern of: International Access Code (011) + Ocean Region Code (three-digits) + Standard B terminal number (nine-digits, beginning with, and including the digit "3").

(c) Inmarsat Standard M Service: For digital-based calls made to mobile terminals using the dialing pattern of: International Access Code (011) + Ocean Region Code (three-digits) + Standard M terminal number (nine-digits, beginning with, and including the digit "6").

(d) Inmarsat Aeronautical Service: For digital-based calls made to aeronautical terminals using the dialing pattern of: International Access Code (011) + Ocean Region Code (three-digits) + Standard B terminal number (nine-digits, beginning with, and including the digit "5").

(e) Rates for calls terminating to the following locations are listed in Section 7.1.

6. SERVICE CHARGES

6.1 MESSAGE TELECOMMUNICATIONS SERVICE

6.1.1 Basic MTS - Residential

6.1.1.1 Usage Charges – InterLATA/IntraLATA

a. Per Minute Rate \$0.08

6.1.2 Basic MTS - Business

6.1.2.1 Usage Charges – InterLATA/IntraLATA

a. Per Minute Rate \$0.05

6.2 OTHER SERVICE ARRANGEMENTS

6.2.1 UNLIMITED LONG DISTANCE

6.2.1.1 Usage Charges

Residential

a. Unlimited Long Distance Monthly Plan Fee:
\$9.95 per month

Business

a. Unlimited Long Distance Monthly Plan Fee:
\$19.95 per month

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Aeromobile	\$ 7.836
Afghanistan	\$ 0.413
Afghanistan (Mobile A) Roshan Mobile	\$ 0.481
Afghanistan (Mobile B) Other	\$ 0.481
Afghanistan (Mobile C) MTN	\$ 0.500
Afghanistan (Mobile D) Etisalat Mobile	\$ 0.426
Alaska	\$ 0.130
Albania	\$ 0.236
Albania (Mobile A) Eagle	\$ 0.580
Albania (Mobile B) AMC Mobile	\$ 0.641
Albania (Mobile C) Vodafone	\$ 0.655
Albania (Mobile D) Plus Communications	\$ 0.634
Albania (Olo Group)	\$ 2.055
Albania (Tirana)	\$ 0.236
Algeria	\$ 0.166
Algeria (Mobile A) Wataniya	\$ 0.690
Algeria (Mobile B) Other	\$ 0.513
Algeria (Mobile C) Orascom Mobile	\$ 0.668
American Samoa	\$ 0.076
Andorra	\$ 0.107
Andorra (Mobile)	\$ 0.485
Angola	\$ 0.218
Angola (Mobile A)	\$ 0.244
Angola (Mobile B) Movitel	\$ 0.247
Anguilla	\$ 0.218
Anguilla (Mobile A) Digicel	\$ 0.447
Anguilla (Mobile B)	\$ 0.441
Antarctica (Casey)	\$ 2.817
Antarctica (Scott)	\$ 2.817
Antigua & Barbuda	\$ 0.313
Antigua & Barbuda (Mobile A) Digicel	\$ 0.476
Antigua & Barbuda (Mobile B)	\$ 0.476
Argentina	\$ 0.104
Argentina (Buenos Aires)	\$ 0.093
Argentina (Corredores)	\$ 0.104
Argentina (Mobile)	\$ 0.450
Armenia	\$ 0.241
Armenia (Mobile A)	\$ 0.377
Armenia (Mobile B) Karabakh	\$ 0.523
Armenia (Yerevan)	\$ 0.241
Aruba	\$ 0.201
Aruba (Mobile A) Digicel	\$ 0.420

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Aruba (Mobile B) Setar	\$ 0.412
Aruba (Mobile C) Mio	\$ 0.434
Ascension Island	\$ 2.710
Australia	\$ 0.095
Australia (Metro)	\$ 0.082
Australia (Mobile A)	\$ 0.165
Australia (Mobile B) Satellite Mobile	\$ 4.258
Australia (Mobile C) Vodafone	\$ 0.197
Australia (Mobile D) Optus	\$ 0.197
Australia (Mobile E) Reach	\$ 0.197
Australia (Mobile F) Hutchison	\$ 0.197
Australia (SP Service)	\$ 0.129
Austria	\$ 0.085
Austria (Mobile A) Mobilkom	\$ 0.117
Austria (Mobile B) T-Mobile	\$ 0.125
Austria (Mobile C) Other	\$ 0.125
Austria (Mobile D) Orange	\$ 0.125
Austria (Mobile E) Teling	\$ 0.125
Austria (Mobile F) Special Services	\$ 0.777
Azerbaijan	\$ 0.439
Azerbaijan (Baku)	\$ 0.439
Azerbaijan (Mobile)	\$ 0.684
Bahamas	\$ 0.243
Bahamas (Mobile)	\$ 0.408
Bahrain	\$ 0.123
Bahrain (Mobile A)	\$ 0.181
Bahrain (Mobile B) Zain	\$ 0.181
Bahrain (Mobile C) Viva	\$ 0.181
Bahrain (Other)	\$ 0.204
Bangladesh	\$ 0.131
Bangladesh (Chittagong)	\$ 0.131
Bangladesh (Dhaka)	\$ 0.131
Bangladesh (Mobile)	\$ 0.131
Bangladesh (Sylhet)	\$ 0.131
Barbados	\$ 0.232
Barbados (Mobile A) Digicel	\$ 0.416
Barbados (Mobile B) C&W	\$ 0.427
Belarus	\$ 0.494
Belarus (Mobile A)	\$ 0.561
Belarus (Mobile B) ITS 1	\$ 1.779
Belarus (Mobile C) ITS 2	\$ 1.779
Belarus (OLO)	\$ 0.494

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Belarus (Other)	\$ 1.749
Belgium	\$ 0.082
Belgium (Mobile A) Proximus	\$ 0.150
Belgium (Mobile B) Mobistar	\$ 0.154
Belgium (Mobile C) Base	\$ 0.163
Belgium (Mobile D) Other	\$ 0.789
Belgium (OLO)	\$ 0.142
Belgium (Universal Access Number)	\$ 0.486
Belize	\$ 0.432
Belize (Mobile A) Other	\$ 0.457
Belize (Mobile B) Speednet	\$ 0.478
Benin	\$ 0.448
Benin (Mobile A)	\$ 0.449
Benin (Mobile B) MTN	\$ 0.457
Bermuda	\$ 0.115
Bermuda (Mobile)	\$ 0.115
Bhutan	\$ 0.338
Bhutan (Mobile)	\$ 0.358
Bolivia	\$ 0.289
Bolivia (Cochambamba)	\$ 0.176
Bolivia (Equal Access)	\$ 0.176
Bolivia (La Paz)	\$ 0.176
Bolivia (Mobile A) Entel	\$ 0.319
Bolivia (Mobile B) Neuvatel	\$ 0.309
Bolivia (Mobile C) Other	\$ 0.321
Bolivia (Mobile D) Telcel	\$ 0.321
Bolivia (Santa Cruz)	\$ 0.176
Bosnia-Herzegovina	\$ 0.282
Bosnia-Herzegovina (Mobile A) Eronet	\$ 0.570
Bosnia-Herzegovina (Mobile B) Mobis, Telecom	\$ 0.640
Bosnia-Herzegovina (Mobile C) Mobile 1	\$ 0.611
Bosnia-Herzegovina (Other)	\$ 0.265
Botswana	\$ 0.170
Botswana (Mobile A)	\$ 0.439
Botswana (Mobile B) B Mobile	\$ 0.439
Brazil	\$ 0.112
Brazil (Behlo Horizonte)	\$ 0.084
Brazil (Governador Valadares)	\$ 0.100
Brazil (Mobile)	\$ 0.542
Brazil (Rio de Janeiro)	\$ 0.078
Brazil (Sao Paulo State)	\$ 0.106
Brazil (Sao Paulo)	\$ 0.078

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Brazil (Tier 1 Cities)	\$ 0.113
British Virgin Islands	\$ 0.232
British Virgin Islands (Mobile A) Digicel	\$ 0.445
British Virgin Islands (Mobile B)	\$ 0.434
Brunei	\$ 0.127
Brunei (Mobile A)	\$ 0.127
Brunei (Mobile B) DST On-Net	\$ 0.111
Bulgaria	\$ 0.131
Bulgaria (Mobile A)	\$ 0.750
Bulgaria (Mobile B) Mobitel	\$ 0.691
Bulgaria (Mobile C) Globul	\$ 0.746
Bulgaria (Mobile D) BTC	\$ 0.750
Bulgaria (Other)	\$ 0.152
Burkina Faso	\$ 0.505
Burkina Faso (Mobile)	\$ 0.691
Burundi	\$ 0.368
Cambodia	\$ 0.122
Cambodia (Mobile)	\$ 0.122
Cameroon	\$ 0.342
Cameroon (Mobile A)	\$ 0.450
Cameroon (Mobile B) Orange	\$ 0.526
Canada	\$ 0.025
Canada (Other)	\$ 0.025
Canada (Other)	\$ 0.339
Cape Verde Islands	\$ 0.368
Cape Verde Islands (Mobile)	\$ 0.544
Cayman Islands	\$ 0.170
Cayman Islands (Mobile A) Digicel	\$ 0.326
Cayman Islands (Mobile B)	\$ 0.342
Central African Republic	\$ 0.714
Chad Republic	\$ 0.514
Chad Republic (Mobile A) Celtel	\$ 0.605
Chad Republic (Mobile B)	\$ 0.596
Chile	\$ 0.109
Chile (Coyhaique)	\$ 1.198
Chile (Easter Island)	\$ 1.276
Chile (Mobile)	\$ 0.410
Chile (Rural)	\$ 1.202
Chile (Santiago)	\$ 0.096
Chile (VOIP)	\$ 1.202
China	\$ 0.088
China (Mobile)	\$ 0.088

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Christmas Island	\$ 2.817
Cocos Island	\$ 2.817
Colombia	\$ 0.351
Colombia (Armenia)	\$ 0.112
Colombia (Barranquilla)	\$ 0.089
Colombia (Bogota)	\$ 0.081
Colombia (Bucaramanga)	\$ 0.113
Colombia (Cali)	\$ 0.080
Colombia (Cartagena)	\$ 0.113
Colombia (Manizales)	\$ 0.096
Colombia (Medellin)	\$ 0.082
Colombia (Mobile A) Other	\$ 0.225
Colombia (Mobile B) Movistar	\$ 0.197
Colombia (Mobile C) Comcel	\$ 0.140
Colombia (Mobile D) Tigo	\$ 0.195
Colombia (Pereira)	\$ 0.102
Colombia (ROC)	\$ 0.113
Comoros	\$ 0.852
Comoros (Mobile)	\$ 0.852
Congo Republic	\$ 0.692
Congo Republic (Mobile)	\$ 0.692
Cook Island	\$ 1.389
Costa Rica	\$ 0.075
Costa Rica (Mobile A)	\$ 0.143
Costa Rica (Mobile B) Telefonica	\$ 0.214
Costa Rica (Mobile C) Claro	\$ 0.133
Croatia	\$ 0.085
Croatia (Mobile A)	\$ 0.597
Croatia (Mobile B) HT	\$ 0.568
Cuba	\$ 1.790
Cuba (Mobile)	\$ 1.790
Cyprus (Mobile A) CYTA	\$ 0.109
Cyprus (Mobile B) Other	\$ 0.216
Cyprus (Mobile C) MTN	\$ 0.121
Cyprus (Mobile D) PrimeTel	\$ 0.216
Cyprus	\$ 0.079
Czech Republic	\$ 0.094
Czech Republic (Mobile)	\$ 0.193
Czech Republic (Special Services)	\$ 0.190
Dem Rep Congo	\$ 0.886
Dem Rep Congo (Fixed Other)	\$ 2.845
Dem Rep Congo (Mobile C) Airtel	\$ 0.507

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Dem Rep Congo (Mobile D) Vodacom	\$ 0.507
Dem Rep Congo (Mobile E) CCT	\$ 0.538
Dem Rep Congo (Mobile F) Tigo	\$ 0.538
Dem Rep Congo (Mobile G) MTN/Areeba	\$ 1.865
Dem Rep Congo (Mobile H) Tatem	\$ 2.845
Dem Rep Congo (OCPT)	\$ 0.886
Dem Rep Congo (Standard)	\$ 0.470
Denmark	\$ 0.073
Denmark (Mobile A) Telenor	\$ 0.174
Denmark (Mobile B) Other	\$ 0.174
Denmark (Mobile C) TDC	\$ 0.174
Denmark (Mobile D) Telia	\$ 0.174
Diego Garcia	\$ 2.232
Djibouti	\$ 0.669
Djibouti (Mobile)	\$ 0.669
Dominica	\$ 0.232
Dominica (Mobile A) C&W	\$ 0.421
Dominica (Mobile B) Other	\$ 0.459
Dominican Republic	\$ 0.099
Dominican Republic (Mobile A) Centennial	\$ 0.209
Dominican Republic (Mobile B) Verizon	\$ 0.209
Dominican Republic (Mobile C) Orange	\$ 0.209
East Timor	\$ 2.987
Ecuador	\$ 0.265
Ecuador (CNT)	\$ 0.265
Ecuador (Cuenca)	\$ 0.265
Ecuador (Etapa Telecom)	\$ 0.265
Ecuador (Mobile A) Allegro PCS	\$ 0.408
Ecuador (Mobile B) Porta	\$ 0.432
Ecuador (Mobile C) Movistar	\$ 0.397
Egypt	\$ 0.217
Egypt (Mobile A)	\$ 0.243
Egypt (Mobile B) Etisalat	\$ 0.209
El Salvador (Mobile A) CTE	\$ 0.347
El Salvador (Mobile B) Other	\$ 0.432
El Salvador (Mobile C) Digicel	\$ 0.344
El Salvador (Mobile D) Telefonica	\$ 0.397
El Salvador (Mobile E) Telemovil	\$ 0.329
El Salvador (Off-Net)	\$ 0.397
El Salvador (On-Net)	\$ 0.290
Equatorial Guinea	\$ 0.469
Equatorial Guinea (Mobile)	\$ 0.469

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Estonia	\$ 0.084
Estonia (888)	\$ 0.084
Estonia (Mobile A) Elisa	\$ 0.248
Estonia (Mobile B) EMT	\$ 0.248
Estonia (Mobile C) Tele2	\$ 0.248
Estonia (Mobile D) Other	\$ 0.638
Ethiopia	\$ 0.505
Ethiopia (Addis Ababa)	\$ 0.491
Ethiopia (Mobile A) Addis Ababa	\$ 0.493
Ethiopia (Mobile B)	\$ 0.573
Etitrea	\$ 0.497
Etitrea (Mobile)	\$ 0.497
Faeroe Islands	\$ 0.464
Falkland Islands	\$ 1.964
Federated States of Micronesia	\$ 0.452
Fiji Islands	\$ 0.549
Fiji Islands (Mobile)	\$ 0.549
Finland	\$ 0.135
Finland (Mobile A) Elisa	\$ 0.177
Finland (Mobile B)	\$ 0.177
Finland (Mobile C) Sonera	\$ 0.177
Finland (Other)	\$ 0.186
Finland (Services)	\$ 0.181
France	\$ 0.063
France (CLEC)	\$ 0.063
France (Mobile A) Orange	\$ 0.110
France (Mobile B) SFR	\$ 0.110
France (Mobile C) Bouygues	\$ 0.111
France (Mobile D) Other	\$ 0.184
France (Mobile E) Global Star	\$ 0.857
France (Mobile F) Free Mobile	\$ 0.170
French Antilles	\$ 0.094
French Antilles (Mobile)	\$ 0.293
French Guiana	\$ 0.098
French Guiana (Mobile)	\$ 0.322
French Polynesia	\$ 0.362
French Polynesia (Mobile)	\$ 0.538
Gabon	\$ 0.736
Gabon (Mobile A)	\$ 0.736
Gabon (Mobile B) Zain	\$ 0.736
Gabon (Mobile C) Libertis	\$ 0.736
Gambia	\$ 0.912

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Gambia (Mobile)	\$ 0.912
Georgia	\$ 0.188
Georgia (Mobile)	\$ 0.313
Germany	\$ 0.071
Germany (Mobile A) T-Mobile	\$ 0.159
Germany (Mobile B) O2	\$ 0.160
Germany (Mobile C) Personal Number	\$ 0.159
Germany (Mobile D) Vodafone	\$ 0.159
Germany (Mobile E) Eplus	\$ 0.159
Germany (Mobile F) Other	\$ 0.160
Germany (Other)	\$ 0.820
Ghana	\$ 0.476
Ghana (Mobile A)	\$ 0.476
Ghana (Mobile B) Areeba	\$ 0.461
Ghana (Mobile C) VODAFONE	\$ 0.538
Gibraltar	\$ 0.124
Gibraltar (Mobile)	\$ 0.529
Greece	\$ 0.079
Greece (Mobile A)	\$ 0.191
Greece (Mobile B) Wind	\$ 0.191
Greenland	\$ 1.143
Greenland (Mobile)	\$ 1.330
Grenada	\$ 0.242
Grenada (Mobile)	\$ 0.458
Guadeloupe	\$ 0.094
Guadeloupe (Mobile)	\$ 0.293
Guam	\$ 0.076
Guantanamo Bay	\$ 2.034
Guatemala (Mobile A) PCS	\$ 0.234
Guatemala (Mobile C) Comcel	\$ 0.308
Guatemala (Mobile D) Telefonica	\$ 0.280
Guatemala (Off-Net)	\$ 0.345
Guatemala (On-Net)	\$ 0.178
Guinea	\$ 0.872
Guinea (Mobile A)	\$ 0.758
Guinea (Mobile B) MTN	\$ 0.758
Guinea (Mobile C) Cellcom	\$ 0.780
Guinea (Mobile D) Mobile 1	\$ 0.780
Guinea Bissau	\$ 0.640
Guinea Bissau (Mobile A)	\$ 0.809
Guinea Bissau (Mobile B) Spacetel	\$ 0.643
Guyana	\$ 0.453

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Guyana (Mobile A) Digicel	\$ 0.523
Guyana (Mobile B) Other	\$ 0.523
Haiti	\$ 0.595
Haiti (Mobile A) Haitel	\$ 0.587
Haiti (Mobile B) Digicel	\$ 0.575
Haiti (Mobile C) Comcel	\$ 0.578
Haiti (Mobile D) Other	\$ 0.758
Haiti (Mobile E) Natcom	\$ 0.758
Haiti (Rural)	\$ 0.588
Hawaii	\$ 0.076
Honduras (Mobile A) Hondutel	\$ 0.252
Honduras (Mobile B) Celtel	\$ 0.284
Honduras (Mobile C) Digicel	\$ 0.294
Honduras (Mobile D) Other	\$ 0.294
Honduras (Off-Net)	\$ 0.302
Honduras (On-Net)	\$ 0.248
Hong Kong	\$ 0.088
Hong Kong (Mobile)	\$ 0.088
Hungary	\$ 0.068
Hungary (Mobile A) Pannon Mobile	\$ 0.151
Hungary (Mobile B) T-Mobile	\$ 0.151
Hungary (Mobile C) Vodafone	\$ 0.151
Iceland	\$ 0.083
Iceland (Mobile A) Iceland Telecom	\$ 0.167
Iceland (Mobile B) Og Vodafone	\$ 0.167
Iceland (Mobile C)	\$ 0.206
Iceland (Mobile D) TAL	\$ 0.206
India	\$ 0.082
India (Ahmedabad)	\$ 0.076
India (Bangalore)	\$ 0.076
India (Bombay)	\$ 0.076
India (Calcutta)	\$ 0.076
India (Ernakulum)	\$ 0.076
India (Gujarat)	\$ 0.078
India (Hyderabad)	\$ 0.076
India (Jalandhar)	\$ 0.076
India (Kerala)	\$ 0.078
India (Madras)	\$ 0.076
India (Mobile A) Other	\$ 0.272
India (Mobile B) BSNL	\$ 0.077
India (Mobile C) Mobile 8	\$ 0.076
India (Mobile D) Mobile 7	\$ 0.076

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
India (New Delhi)	\$ 0.076
India (Punjab)	\$ 0.078
India (Tamil Nadu)	\$ 0.078
Indonesia	\$ 0.203
Indonesia (Bogor)	\$ 0.203
Indonesia (Jakarta)	\$ 0.085
Indonesia (Malang)	\$ 0.203
Indonesia (Medan)	\$ 0.203
Indonesia (Mobile A)	\$ 0.184
Indonesia (Mobile B) Telkomsel	\$ 0.197
Indonesia (Mobile C) Mobile Code 868	\$ 3.305
Indonesia (Mobile D) Indosat	\$ 0.184
Indonesia (Mobile E) Excelcomindo	\$ 0.184
Indonesia (Surabaya)	\$ 0.129
Inmarsat SNAC	\$ 14.442
Inmarsat SNAC Aero	\$ 6.720
Inmarsat SNAC B	\$ 3.332
Inmarsat SNAC B HSD	\$ 14.442
Inmarsat SNAC BGAN	\$ 11.052
Inmarsat SNAC BGAN HSD	\$ 14.442
Inmarsat SNAC GAN HSD	\$ 11.052
Inmarsat SNAC M	\$ 2.672
Inmarsat SNAC Mini-M	\$ 2.254
Iran	\$ 0.190
Iran (Mobile A) Other	\$ 0.235
Iran (Mobile B) Irancell	\$ 0.235
Iraq	\$ 0.205
Iraq (Mobile A) Iraqna Mobile	\$ 0.289
Iraq (Mobile B) Asia Cell	\$ 0.284
Iraq (Mobile C) Korek Mobile	\$ 0.245
Iraq (Mobile D) Mobitel	\$ 0.294
Iraq (Mobile E) Athertel	\$ 0.289
Iraq (Mobile F) WLL Fanoos	\$ 0.167
Ireland	\$ 0.076
Ireland (Mobile A) O2	\$ 0.175
Ireland (Mobile B) Other	\$ 0.550
Ireland (Mobile C) Meteor	\$ 0.195
Ireland (Mobile D) Vodafone	\$ 0.187
Ireland (OLO)	\$ 0.095
Ireland (Other A) VOIP Number Range	\$ 0.213
Ireland (Other D) Universal Access	\$ 0.327
Iridium Global	\$ 7.149

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Israel	\$ 0.071
Israel (Mobile A)	\$ 0.104
Israel (Mobile B)	\$ 0.376
Italy	\$ 0.076
Italy (Mobile A) Telecom Italia Mobile	\$ 0.229
Italy (Mobile B) Vodafone/Omnitel	\$ 0.227
Italy (Mobile C) Wind	\$ 0.226
Italy (Mobile D) Other	\$ 1.405
Italy (Mobile E) 3G Mobile	\$ 0.262
Italy (Mobile F) Noverca	\$ 0.697
Ivory Coast	\$ 0.473
Ivory Coast (Mobile A)	\$ 0.613
Ivory Coast (Mobile B) MTN	\$ 0.545
Ivory Coast (Mobile C) Orange	\$ 0.591
Ivory Coast (Mobile D) Oricel	\$ 0.417
Ivory Coast (Mobile E) Comium	\$ 0.472
Jamaica	\$ 0.177
Jamaica (Mobile A) Digicel	\$ 0.476
Jamaica (Mobile B) C&W	\$ 0.476
Jamaica (Mobile C) Oceanic	\$ 0.476
Japan	\$ 0.104
Japan (Mobile)	\$ 0.263
Jordan	\$ 0.229
Jordan (Mobile A) Fastlink	\$ 0.275
Jordan (Mobile B) MobileCom	\$ 0.275
Jordan (Mobile C)	\$ 0.275
Kazakhstan	\$ 0.146
Kazakhstan (Alternative Networks)	\$ 1.167
Kazakhstan (Metro)	\$ 0.077
Kazakhstan (Mobile)	\$ 0.246
Kenya	\$ 0.225
Kenya (Mobile A)	\$ 0.265
Kenya (Mobile B) Zain Mobile	\$ 0.239
Kenya (Mobile C) Safaricom	\$ 0.182
Kenya (Mobile D) Orange	\$ 0.149
Kiribati	\$ 2.606
Kuwait	\$ 0.254
Kuwait (Mobile A)	\$ 0.254
Kuwait (Mobile B) Viva	\$ 0.254
Kuwait (Mobile C) Wataniya	\$ 0.254
Kuwait (Mobile D) Zain	\$ 0.254
Kyrgyzstan	\$ 0.329

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Kyrgyzstan (Mobile)	\$ 0.297
Laos	\$ 0.113
Laos (Mobile)	\$ 0.113
Latvia	\$ 0.101
Latvia (Mobile A) Tele2	\$ 0.206
Latvia (Mobile B)	\$ 1.178
Latvia (Mobile C) Bite	\$ 0.206
Latvia (Mobile D) LTM	\$ 0.206
Latvia (Mobile E) Baltiha Mobile	\$ 0.402
Lebanon	\$ 0.226
Lebanon (Mobile)	\$ 0.394
Lesotho	\$ 0.427
Lesotho (Mobile A) Vodacom	\$ 0.389
Lesotho (Mobile B) Econet	\$ 0.499
Liberia	\$ 0.713
Liberia (Mobile A)	\$ 0.758
Liberia (Mobile B) MTN	\$ 0.758
Libya	\$ 0.457
Libya (Mobile A)	\$ 0.633
Libya (Mobile B) Al-Hurra	\$ 1.026
Liechtenstein	\$ 0.206
Liechtenstein (Mobile)	\$ 1.239
Lithuania	\$ 0.109
Lithuania (Mobile)	\$ 0.191
Luxembourg	\$ 0.078
Luxembourg (Mobile A) LuxGSM Mobile	\$ 0.308
Luxembourg (Mobile B) Vox Mobile	\$ 0.375
Luxembourg (Mobile C) Tango Mobile	\$ 0.308
Macau	\$ 0.123
Macau (Mobile)	\$ 0.123
Macedonia	\$ 0.276
Macedonia (Mobile)	\$ 0.696
Madagascar	\$ 0.791
Madagascar (Mobile)	\$ 0.864
Malawi	\$ 0.191
Malawi (Mobile)	\$ 0.201
Malaysia	\$ 0.091
Malaysia (Mobile A)	\$ 0.115
Malaysia (Mobile B) Celcom	\$ 0.105
Malaysia (Mobile C) Digi Mobile	\$ 0.106
Malaysia (Mobile D) Maxis	\$ 0.106
Maldives	\$ 1.422

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Maldives (Mobile)	\$ 1.440
Mali Republic	\$ 0.461
Mali Republic (Mobile A) Ikatel	\$ 0.593
Mali Republic (Mobile B)	\$ 0.560
Malta	\$ 0.086
Malta (Mobile)	\$ 0.272
Marshall Island	\$ 0.499
Mauritania	\$ 1.154
Mauritania (Mattel)	\$ 1.154
Mauritania (Mauritel)	\$ 0.839
Mauritania (Mobile B) Mattel Mobile	\$ 1.154
Mauritania (Mobile C) Mauritel Mobile	\$ 0.839
Mauritania (Mobile D) Chinguitel	\$ 1.154
Mauritania Chinguitel	\$ 0.934
Mauritius	\$ 0.342
Mauritius (Mobile)	\$ 0.342
Mayotte Island	\$ 0.384
Mayotte Island (Mobile)	\$ 0.582
MCP Network	\$ 7.836
Mexico (Mobile A) Movistar	\$ 0.401
Mexico (Mobile B) Iusacell	\$ 0.401
Mexico (Mobile C) Other	\$ 0.401
Mexico (Mobile D) Nextel	\$ 0.401
Mexico (Non Equal Access)	\$ 0.170
Mexico 3 City	\$ 0.083
Mexico Equal Access 1	\$ 0.145
Mexico Equal Access 2	\$ 0.145
Mexico Equal Access 3	\$ 0.145
Mexico Equal Access 4	\$ 0.145
Mexico Equal Access 5	\$ 0.145
Mexico Equal Access 6	\$ 0.145
Mexico Equal Access 7	\$ 0.145
Moldova	\$ 0.313
Moldova (Mobile)	\$ 0.549
Monaco	\$ 0.172
Monaco (Mobile A) Other	\$ 0.630
Monaco (Mobile B) Kosovo	\$ 0.688
Mongolia	\$ 0.133
Mongolia (Mobile)	\$ 0.159
Montenegro	\$ 0.336
Montenegro (Mobile)	\$ 0.690
Montserrat	\$ 0.347

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Montserrat (Mobile)	\$ 0.347
Morocco	\$ 0.088
Morocco (Mobile A) Meditel	\$ 0.781
Morocco (Mobile B) Maroc Mobile	\$ 0.752
Morocco (Mobile C) Wana Mobile	\$ 0.776
Mozambique	\$ 0.199
Mozambique (Mobile A)	\$ 0.239
Mozambique (Mobile B) Vodacom	\$ 0.511
Myanmar	\$ 0.605
Myanmar (Mobile)	\$ 0.605
N. Mariana Islands	\$ 0.135
NA St Maarten	\$ 0.222
NA St Maarten (Mobile A)	\$ 0.269
Namibia	\$ 0.166
Namibia (Mobile)	\$ 0.300
Nauru	\$ 1.936
Nepal	\$ 0.257
Nepal (Kathmandu)	\$ 0.257
Nepal (Mobile A) Spice	\$ 0.262
Nepal (Mobile B)	\$ 0.254
Netherlands	\$ 0.081
Netherlands (Mobile A) KPN	\$ 0.144
Netherlands (Mobile B)	\$ 0.213
Netherlands (Mobile C) Vodafone	\$ 0.151
Netherlands (Mobile D) Telfort	\$ 0.144
Netherlands (Mobile E) T-Mobile	\$ 0.144
Netherlands (Mobile G) Tele2	\$ 0.144
Netherlands Antilles	\$ 0.252
Netherlands Antilles (Curacao)	\$ 0.201
Netherlands Antilles (Mobile A) CTM Mobile	\$ 0.265
Netherlands Antilles (Mobile B) Other	\$ 0.265
Netherlands Antilles (St Maarten)	\$ 0.203
New Caledonia	\$ 0.467
New Zealand	\$ 0.073
New Zealand (Mobile A) Other	\$ 0.145
New Zealand (Mobile B) Vodafone	\$ 0.145
New Zealand (Mobile C) Pager	\$ 0.166
New Zealand (Mobile D) Vodafone Roaming	\$ 0.166
Nicaragua	\$ 0.285
Nicaragua (Mobile A) Other	\$ 0.452
Nicaragua (Mobile B) Movistar	\$ 0.452
Nicaragua (Mobile C) Globalstar	\$ 0.452

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Niger Republic	\$ 0.472
Nigeria	\$ 0.252
Nigeria (Lagos)	\$ 0.238
Nigeria (Mobile A) MTN	\$ 0.184
Nigeria (Mobile B)	\$ 0.275
Nigeria (Mobile C) Globacom	\$ 0.196
Nigeria (Mobile D) Zain Mobile	\$ 0.196
Niue Island	\$ 4.137
Norfolk Island	\$ 2.817
North Korea	\$ 1.584
Norway	\$ 0.078
Norway (Mobile A)	\$ 0.446
Norway (Mobile B) NetCom	\$ 0.216
Norway (Mobile C) Telenor	\$ 0.206
Norway (Other)	\$ 0.384
Oman	\$ 0.245
Oman (Mobile)	\$ 0.559
Pakistan	\$ 0.097
Pakistan (Islamabad)	\$ 0.097
Pakistan (Karachi)	\$ 0.097
Pakistan (Lahore)	\$ 0.097
Pakistan (Mobile A)	\$ 0.097
Pakistan (Mobile B)	\$ 0.097
Palau Republic	\$ 0.456
Palau Republic (Mobile A)	\$ 0.835
Palestine	\$ 0.335
Palestine (Mobile)	\$ 0.376
Palestine 972 Fixed	\$ 0.335
Panama	\$ 0.161
Panama (Mobile A) Movistar	\$ 0.288
Panama (Mobile B)	\$ 0.288
Panama (Mobile C) Claro	\$ 0.288
Panama (Mobile D) Digicel	\$ 0.288
Panama (Panama City/Colon)	\$ 0.134
Panama Premium Fixed	\$ 0.178
Papua New Guinea	\$ 2.744
Paraguay	\$ 0.121
Paraguay (Ascuncion)	\$ 0.110
Paraguay (Mobile)	\$ 0.274
Peru	\$ 0.084
Peru (Lima)	\$ 0.075
Peru (Mobile A) Telefonica Mobile	\$ 0.223

7. INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Peru (Mobile B) Other	\$ 0.264
Peru (Mobile C) America Movil	\$ 0.246
Peru (Mobile D) Nextel	\$ 0.240
Peru (Mobile E) Tesam	\$ 0.247
Peru (Other)	\$ 0.623
Philippines	\$ 0.260
Philippines (Bayantel)	\$ 0.260
Philippines (Globe)	\$ 0.260
Philippines (Manila)	\$ 0.260
Philippines (Mobile A) Smart	\$ 0.329
Philippines (Mobile B) Sun	\$ 0.285
Philippines (Mobile C) Globe	\$ 0.285
Philippines (Mobile D) Other	\$ 0.462
Philippines (Personal Numbers)	\$ 1.264
Poland	\$ 0.080
Poland (Mobile A)	\$ 0.174
Poland (Mobile B) P4 Mobile	\$ 0.247
Poland (Mobile C) Cyfrowy Polsat Mobile	\$ 0.170
Poland (Mobile D) MVNO	\$ 0.609
Poland (Mobile E) Era	\$ 0.174
Poland (Other)	\$ 0.101
Poland (Warsaw)	\$ 0.080
Portugal	\$ 0.074
Portugal (Mobile A)	\$ 0.145
Portugal (Mobile B) TMN	\$ 0.145
Portugal (Mobile C) Vodafone	\$ 0.145
Portugal (OLO)	\$ 0.084
Puerto Rico	\$ 0.076
Qatar	\$ 0.325
Qatar (Mobile)	\$ 0.392
Reunion Island	\$ 0.582
Reunion Island (Mobile)	\$ 0.505
Romania	\$ 0.087
Romania (Bucharest)	\$ 0.087
Romania (Mobile A) Orange	\$ 0.174
Romania (Mobile B) Vodafone	\$ 0.174
Romania (Mobile C) Cosmote	\$ 0.174
Romania (Mobile D)	\$ 0.174
Romania (Mobile E) Romtelecom	\$ 0.174
Romania (Mobile F) Telemobil	\$ 0.174
Romania (Other)	\$ 0.102
Russia	\$ 0.089

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Russia (Abkhazia)	\$ 0.233
Russia (Mobile A) Other	\$ 0.135
Russia (Mobile B) Beeline	\$ 0.161
Russia (Mobile C) Megafone	\$ 0.161
Russia (Mobile D) Abkhazia	\$ 0.358
Russia (Mobile E) MTS	\$ 0.161
Russia (Mobile F) Aquafon	\$ 0.358
Russia (Mobile G) Rostelecom	\$ 0.239
Russia (Moscow)	\$ 0.080
Russia (St Petersburg)	\$ 0.071
Russia (Zone 2)	\$ 0.122
Russia (Zone 4)	\$ 0.146
Russia (Zone A)	\$ 0.094
Rwanda	\$ 0.606
San Marino	\$ 2.153
Sao Tome	\$ 1.712
Saudi Arabia	\$ 0.203
Saudi Arabia (Dharan)	\$ 0.203
Saudi Arabia (Jeddah)	\$ 0.203
Saudi Arabia (Mobile A) Mobily	\$ 0.297
Saudi Arabia (Mobile B) Other	\$ 0.285
Saudi Arabia (Mobile C) Al Jawwall	\$ 0.282
Saudi Arabia (Mobile D) Zain	\$ 0.289
Saudi Arabia (Riyadh)	\$ 0.203
Seanetmobile	\$ 7.836
Senegal	\$ 0.890
Senegal (Expresso Fixed)	\$ 0.890
Senegal (Mobile A)	\$ 0.885
Senegal (Mobile B) Tigo	\$ 1.013
Senegal (Mobile C) Mobile 1	\$ 1.041
Senegal (Mobile D) Orange	\$ 0.516
Serbia	\$ 0.267
Serbia (Mobile)	\$ 0.696
Serbia (OLO)	\$ 0.700
Seychelles Island	\$ 0.564
Sierra Leone	\$ 0.832
Sierra Leone (Mobile)	\$ 0.832
Singapore	\$ 0.072
Singapore (Mobile)	\$ 0.072
Slovakia	\$ 0.099
Slovakia (Mobile A) Orange	\$ 0.283
Slovakia (Mobile B) Tmobile	\$ 0.280

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Slovakia (Mobile C) Telefonica	\$ 0.322
Slovakia (Mobile D) Other	\$ 0.285
Slovakia (VAS)	\$ 0.322
Slovenia	\$ 0.080
Slovenia (Mobile A) IPKO Net Mobile	\$ 0.801
Slovenia (Mobile B) T2 Mobile	\$ 0.257
Slovenia (Mobile C)	\$ 0.190
Slovenia (Mobile D) Tusmobile	\$ 0.245
Solomon Island	\$ 1.786
Somalia	\$ 1.024
South Africa	\$ 0.117
South Africa (Mobile A) Vodacom	\$ 0.307
South Africa (Mobile B) MTN	\$ 0.307
South Africa (Mobile C)	\$ 0.357
South Africa (Mobile D) Telekom	\$ 0.357
South Africa (VNG)	\$ 0.199
South Korea	\$ 0.088
South Korea (Mobile A)	\$ 0.113
South Korea (Mobile B)	\$ 0.113
South Sudan	\$ 0.527
South Sudan (Mobile A)	\$ 0.527
South Sudan (Mobile B) Mobitel	\$ 0.527
South Sudan (Mobile C) MTN	\$ 0.527
South Sudan (Mobile D) Vivacel	\$ 0.527
South Sudan (Mobile E) Gemtel	\$ 0.527
South Sudan (Mobile F) Sudatel	\$ 0.527
Spain	\$ 0.072
Spain (Fixed Value Added Services)	\$ 0.667
Spain (Mobile A) Movistar	\$ 0.158
Spain (Mobile B) Vodafone	\$ 0.158
Spain (Mobile C) Other	\$ 0.188
Spain (Mobile D) Amena	\$ 0.158
Spain (Nomadic)	\$ 0.998
Sri Lanka (Dialog CDMA)	\$ 0.266
Sri Lanka (Lankabell)	\$ 0.277
Sri Lanka (Mobile A)	\$ 0.302
Sri Lanka (Mobile B) Mobitel	\$ 0.277
Sri Lanka (Mobile C) Tigo	\$ 0.277
Sri Lanka (Mobile D) Airtel	\$ 0.277
Sri Lanka (Mobile E) Dialog	\$ 0.266
Sri Lanka (Mobile F) Hutch	\$ 0.277
Sri Lanka (Off-Net)	\$ 0.302

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Sri Lanka (On-Net)	\$ 0.263
Sri Lanka (Suntel)	\$ 0.277
St Helena	\$ 3.126
St Kitts & Nevis	\$ 0.239
St Kitts & Nevis (Mobile A) C&W	\$ 0.452
St Kitts & Nevis (Mobile B) Other	\$ 0.474
St Licia	\$ 0.243
St Lucia (Mobile A)	\$ 0.459
St Lucia (Mobile B) C&W	\$ 0.452
St Vincent & Grenadines	\$ 0.271
St Vincent & Grenadines (Mobile A) C&W	\$ 0.462
St Vincent & Grenadines (Mobile B) Other	\$ 0.462
St. Pierre & Miquelon	\$ 0.503
St. Pierre & Miquelon (Mobile)	\$ 0.769
Sudan	\$ 0.303
Sudan (Canar)	\$ 0.313
Sudan (Mobile A)	\$ 0.296
Sudan (Mobile B) MTN	\$ 0.313
Sudan (Mobile C) Now	\$ 0.438
Sudan (Mobile D) Zain	\$ 0.329
Suriname	\$ 0.278
Suriname (Mobile A) Digicel	\$ 0.410
Suriname (Mobile B)	\$ 0.366
Swaziland	\$ 0.140
Swaziland (Mobile)	\$ 0.355
Sweden	\$ 0.067
Sweden (Mobile A) Telia	\$ 0.115
Sweden (Mobile B) Telenor	\$ 0.115
Sweden (Mobile C) Comviq	\$ 0.115
Sweden (Mobile D) Other	\$ 0.115
Sweden (Personal Number)	\$ 0.077
Sweden (Special)	\$ 0.077
Switzerland	\$ 0.083
Switzerland (Corporate Number)	\$ 0.207
Switzerland (Mobile A) Swisscom	\$ 0.233
Switzerland (Mobile B) Orange	\$ 0.280
Switzerland (Mobile D) Other	\$ 0.806
Switzerland (Mobile E) Sunrise	\$ 0.280
Syrian Arab Republic	\$ 0.242
Syrian Arab Republic (Mobile)	\$ 0.349
Taiwan	\$ 0.090
Taiwan (Mobile A) Other	\$ 0.240

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Taiwan (Mobile B) Chti	\$ 0.211
Taiwan (Mobile C) Mobile Pager	\$ 0.213
Tajikistan	\$ 0.373
Tanzania	\$ 0.512
Tanzania (Mobile)	\$ 0.512
Thailand	\$ 0.089
Thailand (Bhankok)	\$ 0.089
Thailand (Mobile)	\$ 0.120
Thuraya Satellite	\$ 3.365
Togo	\$ 0.883
Tonga Islands	\$ 0.764
Trinidad & Tobago	\$ 0.203
Trinidad & Tobago (Mobile A) Digicel	\$ 0.423
Trinidad & Tobago (Mobile B)	\$ 0.423
Tunisia	\$ 0.819
Tunisia (Mobile A) Tunisie Telecom	\$ 0.819
Tunisia (Mobile B) Orascom Mobile	\$ 0.819
Tunisia (Orange)	\$ 0.819
Tunisia (VAS Fixed)	\$ 6.214
Turkey	\$ 0.085
Turkey (Ankara)	\$ 0.078
Turkey (Istanbul)	\$ 0.078
Turkey (Mobile A) Turkcell	\$ 0.290
Turkey (Mobile B) Telsim	\$ 0.291
Turkey (Mobile C) Avea	\$ 0.297
Turkey (Mobile D) Other	\$ 0.285
Turkey (Mobile E) TRNC	\$ 0.366
Turkey (Nomadic)	\$ 0.123
Turkey (Northern Cyprus)	\$ 0.146
Turkey (Other)	\$ 0.123
Turkmenistan	\$ 0.270
Turks & Caicos Islands	\$ 0.239
Turks & Caicos Islands (Mobile A) Digicel	\$ 0.452
Turks & Caicos Islands (Mobile B) Other	\$ 0.465
Tuvalu	\$ 2.089
Uganda	\$ 0.231
Uganda (Mobile A) UTL	\$ 0.227
Uganda (Mobile B) MTN	\$ 0.275
Uganda (Mobile C)	\$ 0.305
Uganda (Mobile D) ITTEL	\$ 0.227
Uganda (Mobile E) Gemtel	\$ 0.714
Ukraine	\$ 0.214

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Ukraine (Mobile A) Kyivstar Mobile	\$ 0.391
Ukraine (Mobile B) Astelit Mobile	\$ 0.384
Ukraine (Mobile C) UMC Mobile	\$ 0.328
Ukraine (Mobile D) Other	\$ 0.391
United Arab Emirates	\$ 0.340
United Arab Emirates (Mobile)	\$ 0.340
United Kingdom	\$ 0.064
United Kingdom (Mobile A) Vodafone	\$ 0.113
United Kingdom (Mobile B) MMO2	\$ 0.113
United Kingdom (Mobile C) Orange	\$ 0.113
United Kingdom (Mobile D) T-Mobile	\$ 0.113
United Kingdom (Mobile E) Other	\$ 0.514
United Kingdom (Mobile F) Translation Svc	\$ 0.786
United Kingdom (Mobile G) Personal Number Service	\$ 0.824
United Kingdom (Mobile H) H3G	\$ 0.113
United Kingdom (Wide)	\$ 0.087
Uruguay	\$ 0.145
Uruguay (Mobile A) Other	\$ 0.390
Uruguay (Mobile B) Ancel Mobile	\$ 0.340
Uruguay (Montevideo)	\$ 0.125
US Virgin Islands	\$ 0.076
Uzbekistan	\$ 0.181
Uzbekistan (Mobile)	\$ 0.181
Vanuatu	\$ 1.004
Venezuela	\$ 0.118
Venezuela (Caracas)	\$ 0.078
Venezuela (Maracaibo)	\$ 0.078
Venezuela (Mobile A) Movistar	\$ 0.155
Venezuela (Mobile B) Other	\$ 0.498
Venezuela (Mobile C) Movilnet	\$ 0.155
Venezuela (Valencia)	\$ 0.078
Vietnam	\$ 0.115
Vietnam (Hanoi)	\$ 0.115
Vietnam (Ho Chi Minh City)	\$ 0.115
Vietnam (Mobile A)	\$ 0.115
Vietnam (Mobile B) Viettel Mobile	\$ 0.115
Vietnam (Premium Service)	\$ 0.944
Wallis & Fortuna	\$ 2.144
Western Samoa	\$ 0.827
Western Samoa (Mobile)	\$ 0.907
Yemen Republic	\$ 0.314
Yemen Republic (Mobile A)	\$ 0.320

7. **INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE (IMTS)**

7.1 Rates for IMTS Service

Terminating Country	Per Minute
Yemen Republic (Mobile B) Sabafone	\$ 0.320
Zambia	\$ 0.170
Zambia (Mobile A)	\$ 0.321
Zambia (Mobile B) MTN	\$ 0.329
Zimbabwe	\$ 0.214
Zimbabwe (Mobile A) TelOne	\$ 0.501
Zimbabwe (Mobile B) Econet	\$ 0.905

8. MISCELLANEOUS PROVISIONS

- 8.1 Notice. Written notice to Customer is sent to Customer's last known address in Company's invoicing records. Notice shall be deemed given 3 days after postmarked.
- 8.2 Waiver of Trial by Jury. Customer and Company waive their respective rights to a trial by jury of any and all claims or causes of action (including counterclaims) related to or arising out of these Terms and Conditions brought by either party against the other. Any claim or cause of action will be tried by a court trial without a jury. The waiver applies to these Terms and Conditions as amended or modified.
- 8.3 Choice of Law; Jurisdiction. These Terms and Conditions are covered by and construed under the laws of the State of Illinois without regard to choice of law principles.
- 8.4 Waiver of Class Actions. All claims between Customer and Company related to these Terms and Conditions will be litigated individually and Customer may not consolidate or seek class treatment for any claim, unless previously agreed to in writing by Customer and Company. This waiver applies to these Terms and Conditions as amended or modified, and survives termination of service under these Terms and Conditions.
- 8.5 Severability. If any part of these Terms and Conditions is held invalid or unenforceable, the rest of these Terms and Conditions shall remain in full force and effect unless Company's obligations hereunder are materially impaired.
- 8.6 Waiver. If either Customer or Company does not enforce any right or remedy available under these Terms and Conditions, that failure is not a waiver of the right or remedy for any other breach or failure by the other party. Company's waiver of any requirement in any one instance is not a general waiver of that requirement and does not amend these Terms and Conditions.
- 8.7 Headings. Section headings are for descriptive purposes only and are not used to interpret these Terms and Conditions.
- 8.8 Entire Terms and Conditions. These Terms and Conditions (including any referenced documents and attachments) make up the entire terms and conditions between Customer and Company and replace all prior written or spoken terms and conditions, representations, promises or understandings between Customer and Company.